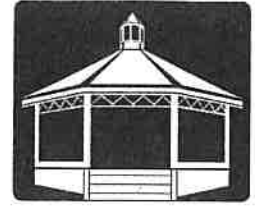
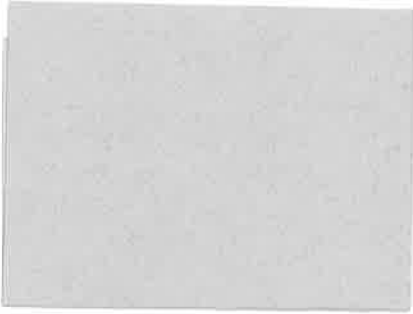


Village of Princeville  
206 N. Walnut  
Princeville, IL 61559



[www.princeville.org](http://www.princeville.org)



January 22, 2019

Dear Water Customer:

The Village of Princeville is implementing a mandatory water meter upgrade program to replace existing water meters and remote readers with a new Fixed Base Automatic Meter Reading System in all residential, commercial, and industrial areas. The new meter reading system will improve service to all Village customers by allowing more efficient monitoring of water consumption as well as other customer service enhancements.

**There is *no charge* to water customers for this upgrade. In order to accomplish this, the Village has contracted with United Meters, Inc. (UMI) to complete the installation. We ask that you contact UMI toll free at 1-877-533-8964 to schedule an appointment to have your water meter replaced. Appointments are available Monday through Friday from 8:00 a.m. to 5:00 p.m. and on certain Saturdays from 8:00 a.m. to 3:00 p.m. Appointments will be made in two hour windows of time, such as 8:00 – 10:00 a.m.**

Under normal circumstances the installation process takes approximately 30 minutes and will be conducted by licensed plumbers who have been background checked, will carry an official Village issued photo identification card and will be driving marked United Meters vehicles. An individual 18 years or older must be present during the installation and your water will need to be shut off during this time. If at any time you would like to confirm UMI is working in your neighborhood, please call UMI directly, toll free, at 877-533-8964. Please note, to achieve maximum efficiency, UMI personnel may come to your door and request to replace your meter if they are in your neighborhood but have not been contacted for an appointment.

We appreciate your cooperation during this important project. Should you have any questions or need additional information on the program, please do not hesitate to contact me at (309) 385-4765.

Sincerely,

Chad Gardner  
Superintendent of Public Works